RMA Form

This form is to be used only if you wish to return a product to the factory for further troubleshooting and repair. A Return Material Authorization (RMA) Number will be assigned upon receipt of this form. Please contact Astel Service Team for remote support prior to return.

To Request for a RMA Number

To request for a RMA Number please complete and return this form to ASTEL d.o.o. via e-mail to service@astel-lighting.com or via fax to +386 5 7310789.

Please indicate the RMA Number in all documents and package to be shipped for identification.

Product Send to Address:	ASTEL d.o.o. Dutovlje 138 6221 Dutovlje Slovenia	Tel.: +386 5 7310771

Customer Details and Return to Address		
	Delivery Address	Invoice Address (if different then delivery address)
Company:		
Address:		
Zip Code:		
City:		
Country:		
Contact:		
Phone:		
Fax:		
E-mail:		

RMA Number (assigned by ASTEL)

Product Details			
Model No.		Serial No.:	
Fault Description:			

Authorized Signature

Date: